

Fazer acontecer a
Agenda do Consumidor



Making the
Consumer Agenda
happen



European Consumer Summit 2021

15 March 2021 10.00 – 14.00 (CET)

Hosted online from Lisbon

by Pedro Siza Vieira

Minister of State for the Economy and the Digital Transition

10.00-10.30 (CET) (9.00-9.30 GMT)

Opening Plenary:

- Opening speech, Pedro Siza Vieira , Minister of State for the Economy and the Digital Transition
- Keynote, Didier Reynders, European Commissioner for Justice
- Musical Moment – Portuguese guitar by Luisa Amaro

10.30-11.30 (CET) (9.30-10.30 GMT)

High-level Panel: International cooperation for consumer protection

Moderated by Rik Vera

Interventions from:

- Pedro Siza Vieira, Minister of State for the Economy and the Digital Transition
- Isabelle Durant, Acting Secretary-General of UNCTAD/UN,
- Albert Muchanga, African Union Commissioner
- Monique Goyens, Director General of BEUC
- Luca Casseti, Secretary General of Ecommerce Europe
- Maria Manuel Leitão Marques, Vice-Chair of IMCO, European Parliament.
- Didier Reynders, European Commissioner for Justice

11.30-11.45 (CET) (10.30 – 10.45 GMT)

Break for Refreshments and switching to workshops



11.45- 13.15 (CET) (10.45-12.15 GMT)

Parallel Workshops:

Consumer Agenda Operational Priorities for the year ahead

(See the Discussion papers on the registration page for more detail)

Workshop 1: COVID-19 pandemic – Addressing the most urgent impacts on the protection of consumers

Workshop 2: Greening consumption – How to accelerate green choices?

Workshop 3: Consumers in the digital transformation – How to use benefits, but contain risks?

Workshop 4: Enforcement of consumer legislation – How to develop capacities and tools of authorities and other actors?

13.15 – 13.20 (CET) (12.15 - 12.20 GMT)

Break to switch to the Closing Plenary

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13.20 -14.00 (CET) (12.20 – 13.00 GMT)

Closing Plenary:

13.20 -13.35 (CET) (12.20 -12.35 GMT)

Consumer policy and international cooperation:

- Hugh Stevenson, Deputy Director for International Consumer Protection at the Federal Trade Commission (FTC) and Chair of the Committee on Consumer Policy (CCP), OECD: OECD priorities and the Consumer Agenda
- Simon Zajc, State Secretary, Ministry of Economic Development and Technology, Slovenia: Slovenian Presidency and the Consumer Agenda
- New Educational Videos

13.35 -14.00 (CET) (12.30 – 13.00 GMT)

Reporting from Workshops and Conclusions:

- Workshop reports with proposed priorities
- Using Sli.do to determine the top priorities

Closing Remarks by the Presidency and the Commission:

- Ana Catarina Fonseca, Director General DG Consumidor, Portugal
- Nils Behrndt, Director Consumers, European Commission